

CPCS
Initiator

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Chapter 10 Initiator Process

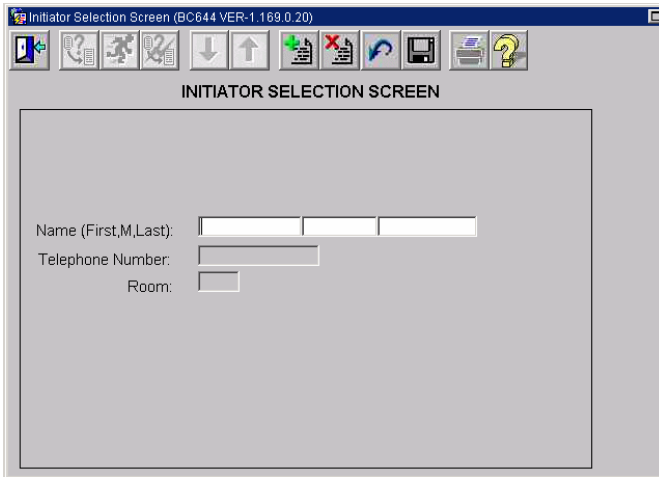
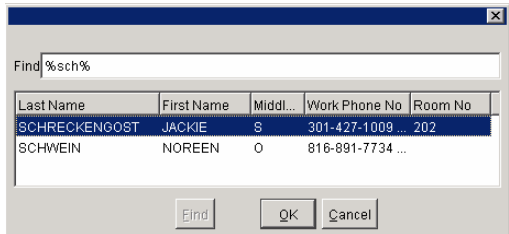
Initiators are responsible for reviewing reconciled, disputed, and swept transactions. Initiator functionality involves an additional step prior to the approving official process. Initiators only have the ability to view transactions. Upon completion of this review, transactions are either forwarded to the approving official or returned to the cardholder for corrective action.


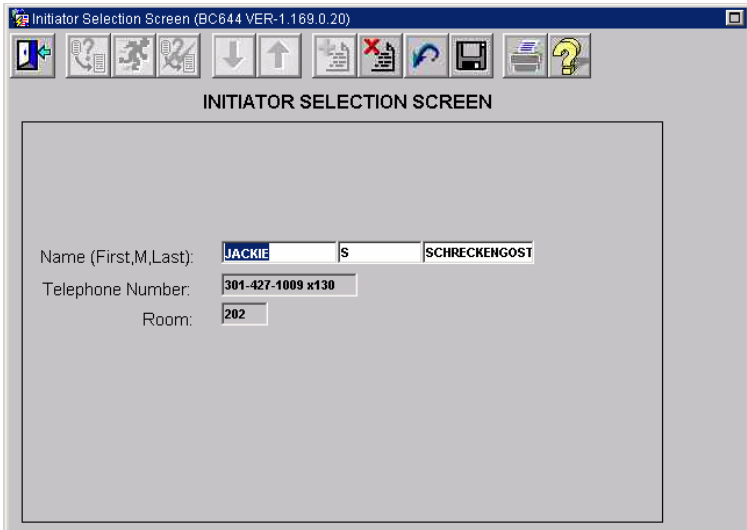

10.1 Cardholder Role

Cardholders are responsible for specifying the Initiator responsible for reviewing their transactions or deleting assigned Initiators.

10.1.1 Select Initiator




Within CPCS, cardholders perform the following steps to specify the initiator.

Step	Action
1	Choose the Select Initiator menu option
2	Double click in the <i>Name</i> field for a list of users with the Initiator Role 
3	Enter the last name in the Find block followed by a percent symbol (%) and click the Find button
4	Select an initiator and click the OK button <u>or</u> double-click on the applicable line. <i>Note: The Initiator Selection screen populates automatically for a single match to the find criteria.</i> 

Step	Action
5	<p>Click the Save icon  to complete the selection process</p>  <p>Note: After saving, the message banner line displays “Processing complete.” However, if users attempt to exit the screen without saving, a dialog box will prompt users to save.</p>
6	Click the Exit icon  to return to the Cardholder menu

10.1.2 Delete Initiator

Within CPCS, cardholders perform the following steps to specify the initiator.

Step	Action
1	Choose the Select Initiator menu option
2	The screen displays the Name , Telephone Number , and Room of the assigned Initiator
3	Click on the  Delete Record icon.
4	Click on the OK button to acknowledge the following message:
	
5	Click the Exit icon  to return to the Cardholder menu

10.2 Initiator Role

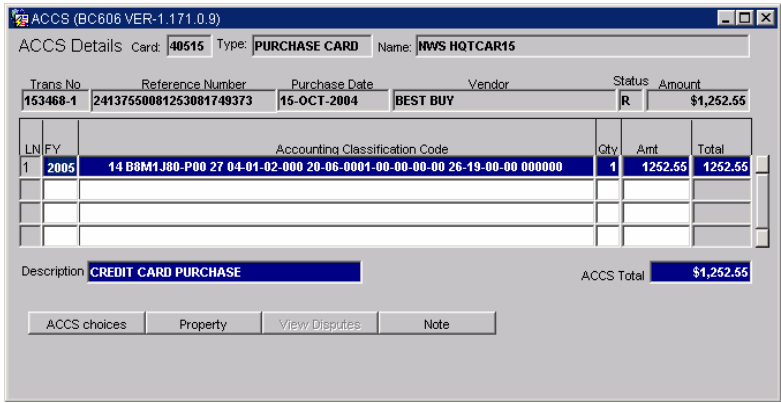

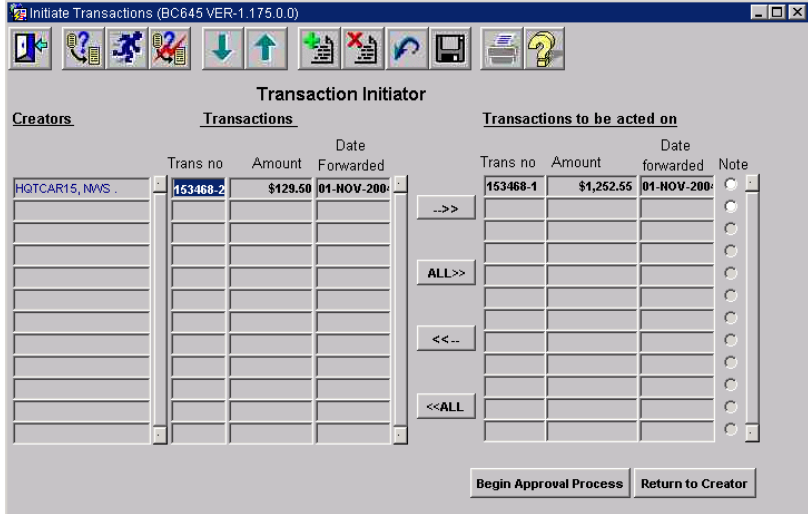




Initiators have the ability to review transactions before they are forwarded to the approving official. Upon completion of this review, transactions are either forwarded to the approving official or returned to the cardholder for corrective action. In addition to the normal setup performed by CAMS Client Services, cardholders must select the initiator responsible for reviewing their transactions. This process is documented in Section 10.1.

Subsequent to assigning an initiator, all transactions for a cardholder are forwarded to the selected initiator. This process includes reconciled, disputed, and swept transactions. Initiators only have the ability to view transactions; they cannot modify the data. After the Initiator's review, transactions are either forwarded to the Approving Official or returned to the Cardholder or Group Administrator for corrective action.

10.1.1 Review Transactions

Initiators perform the following steps to review transactions.

Step	Action
1	Log into CPCS. <i>Note: Please refer to Section 3.1.2 for details pertaining to the login process.</i>
2	Select the Initiate Transactions menu option
3	Select the transaction to be reviewed <div data-bbox="404 1155 1234 1694" data-label="Image"> </div> <i>Note: Transactions are listed by the Creator (cardholder/group administrator).</i>

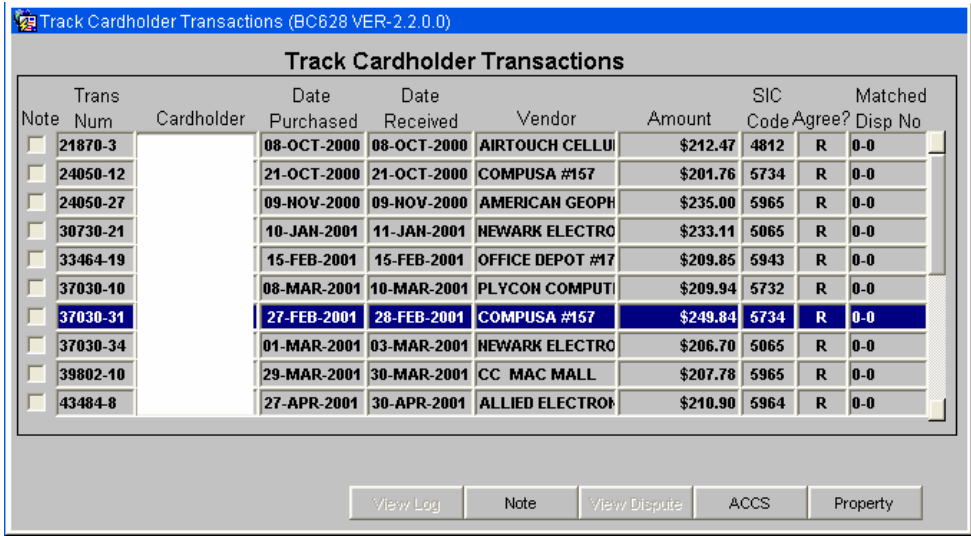
Step	Action
4	<p>Double-click on the Transaction No to drill down to view detailed information.</p>  <p><i>Note: ACCS data can be viewed by double-clicking in the Account Classification Code field. Additional details can be viewed by clicking on the Note or Property.</i></p>
5	<p>Click on the  button to move the data to the Transactions to be acted on section</p>  <p><i>Notes: All transaction details can be moved by clicking on the  button; data moved in error can be reversed by clicking on the  or  buttons.</i></p>
6	Click on the Note radio button if a note to the cardholder or approving official is to be entered.
7	<p>Click on the Begin Approval Process button to forward transactions for approval</p> <p>OR</p> <p>on the Return to Creator button if corrective action by the cardholder or group administrator is required</p>
8	Click on the  EXIT icon to return to the Initiator's menu.

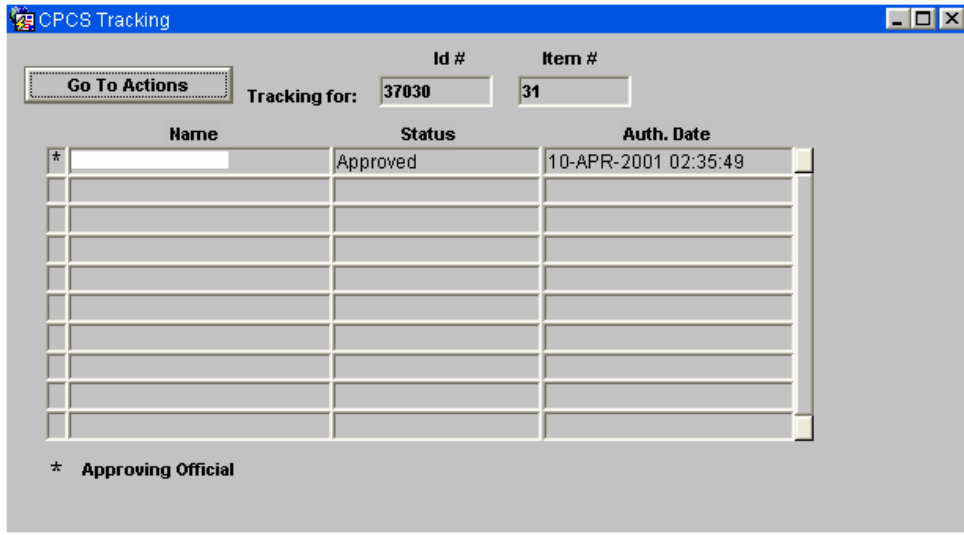
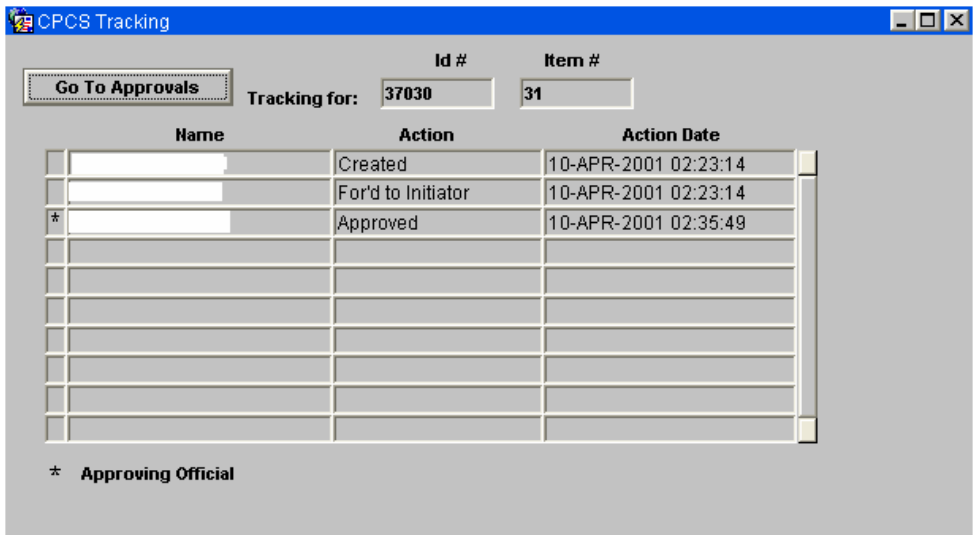
10.1.2 Track Cardholder Transactions

CPCS tracking functionality allows users to drill down to the actions and approvals applicable to the selected transaction. Initiators can track cardholder transactions by using the Query Criteria (BC-628) screen illustrated below:

Users perform the following steps to view cardholder transactions:

Step	Action
1	Select the BC628 – Track Cardholder Transactions menu option.
2	Enter criteria in applicable fields on the Define Query Criteria screen: <div data-bbox="404 1194 1027 1619" data-label="Form"> </div>
3	Click on the OK button.

Step	Action
4	<p>The View Cardholder Transactions screen is displayed with data meeting the specified query criteria:</p>  <p><i>Note: The cardholder's name has been deleted from the screen print shown above due to Privacy Act restrictions; this information would be displayed for CPCS users.</i></p>
5	<p>Option buttons available are determined based on the transaction selected:</p> <ul style="list-style-type: none"> ➤ Click on the View Log button to view the cardholder's order log; ➤ Click on the Note button to view note information applicable to the selected transaction; ➤ Click on the View Disputes button to view information applicable to disputed transactions; ➤ Click on the ACCS button to view ACCS data for the selected transaction; ➤ Click on the Property button to view accountable property details.

Step	Action
6	<p>Double-click on a transaction to access the CPCS Tracking screen</p>  <p><i>Note: The approving official's name has been deleted from the screen print shown above due to Privacy Act restrictions; this information would be displayed for CPCS users.</i></p>
7	<p>Click on the Go To Actions button to view details applicable to the selected transaction.</p>  <p><i>Note: Names have been deleted from the screen print shown above due to Privacy Act restrictions; this information would be displayed for CPCS users.</i></p>
8	Click on the Exit icon to return to the Track Cardholder Transactions screen.
9	Click on the Exit icon to return to the menu.